




Ticket information


Buying your ticket

You must have a valid printed ticket, a valid and activated mobile ticket or a validated concessionary pass before you board the tram. If you are unable to show a valid ticket or pass when asked by a member of Metrolink staff, you will be liable for a standard fare of up to £100. Tickets are not available to buy on the tram, so please make sure you buy a printed or mobile ticket before you board.

 You can use the **get me there** app to buy a range of adult tickets and travelcards via your smart phone. The **get me there** app is available to **download for free** from the Apple app store or Google Play store. You will need to display your valid ticket or travelcard on your smart phone when asked by a member of Metrolink staff.

 **Touch-screen ticket machines** are located on all Metrolink platforms. Simply follow the on-screen instructions to purchase your ticket and, if you need more information, just press the button marked 'i' at any time. Remember, if you are buying a 4-weekly or annual ticket, you need a **Metrolink Travel Club ID card** which you can obtain **free of charge** from any Travelshop or visit www.metrolink.co.uk for more information and an application form. You can pay by debit or credit card. Our ticket machines also accept payment by cash using all denominations of coins and notes except for 2p and 1p coins and £50 notes.

 If you are travelling using a TfGM-issued concessionary travel pass, you should touch in and touch out via the yellow smart readers on Metrolink platforms at the start and end of every free journey you make. Unless you have a concession plus pass you need to buy a ticket to travel before 9.30am, Monday to Friday.

 You can also buy selected tickets at PayPoint agents where you see the PayPoint symbol.

If you are travelling to Manchester city centre you just need to select the City Zone as your destination and your ticket is valid for travel to and from any stop within that zone.

Stops within the City Zone are Deansgate-Castlefield, St Peter's Square, Exchange Square, Victoria, Shudehill, Market Street, Piccadilly Gardens, Piccadilly and New Islington.

Train tickets on Metrolink

Free travel

You can travel on Metrolink trams for **free** within the City Zone when you buy a train ticket to Manchester city centre from any station within Greater Manchester. See map for details.

Check that your ticket shows MANCHESTER CTLZ.

Train tickets from Metrolink ticket machines

Ticket machines at tram stops outside Manchester city centre can issue tickets for train travel.

Train tickets are available by zone for the following train stations in Greater Manchester:

Rail zone 1

Ardwick/Ashburys/Belle Vue/Burnage/Eccles/Gorton/Heaton Chapel/Humphrey Park/Levenshulme/Mauldeth Road/Moston/Reddish North/Ryder Brow/Salford Central/Salford Crescent/Trafford Park

Rail zone 2

Ashton-under-Lyne/Bolton/Bredbury/Brinnington/Broadbottom/Castleton/Chassen Road/Cheadle Hulme/Clifton/Davenport/East Didsbury/Farnworth/Flixton/Flowery Field/Gatley/Glazebrook/Godley/Guide Bridge/Hattersley/Hazel Grove/Heald Green/Hyde Central/Hyde North/Irlam/Kearsley/Marple/Mills Hill/Moorside/Moses Gate/Mossley/Newton for Hyde/Patricroft/Romiley/Rose Hill/Stalybridge/Stockport/Swinton/Urmston/Walkden/Woodley/Woods Moor

Rail zone 3

Airport/Appley Bridge/Atherton/Blackrod/Bramhall/Bromley Cross/Bryn/Daisy Hill/Dinting Disley/Gathurst/Glossop/Greenfield/Hadfield/Hag Fold/Hall i' th' Wood/Hindley/Horwich Parkway/Ince/Littleborough/Lostock/Middlewood/Milnrow/New Mills Central/New Mills Newtown/Orell/Pemberton/Rochdale/Smithy Bridge/Strines/Westhoughton/Wigan stations

The following train tickets are also valid on Metrolink trams:

GM Rail Ranger*/GM Evening Ranger*/Wayfarer/County Bus & Train Saver*/Train Card*/Train tickets which specify Metrolink as the route*/Train tickets which specify a Metrolink stop or zone as a destination/Train tickets which specify the destination as MANCHESTER CTLZ*

* Metrolink City Zone only

On Sundays, train tickets between Manchester and all stations to Mouldsworth are valid on trams running between Manchester and Altrincham.

National rail enquiries 08457 48 49 50

24 hours, 7 days a week. All calls charged at local rates

Choosing your ticket

Single tickets	For travel on the day of purchase only. You must complete your journey within 2 hours of buying your ticket.
Return tickets	For travel on the day of purchase only. You must complete your outward journey within 2 hours of buying your ticket.
Day Travelcards	For peak or off-peak travel on the day of purchase only.
Weekend Travelcards	Valid from 6pm Friday until the last tram on Sunday.
Family Day Travelcards	Travel for up to three children accompanied by one or two adults.
Season tickets	For unlimited travel between the dates and stops shown on the ticket.
Combined Day Travelcards	For unlimited off-peak travel for one day throughout Greater Manchester. Available in combinations of bus, train and tram travel for use on all major local bus services, local train services and on Metrolink trams.
Train tickets	See "Train tickets on Metrolink" section.

Using your ticket or pass on Metrolink

Fares before 9.30am on weekdays are **peak** fares. Tickets cost less **off-peak** after 9.30am on weekdays and all day on Saturdays, Sundays and public holidays.

Ticket or pass type	Peak	Off-peak
ADULT	<ul style="list-style-type: none"> Single or Return Day Travelcard Season tickets 	<ul style="list-style-type: none"> Single or Return Day Travelcard Weekend Travelcard Season tickets
ENCTS* Pass for older people	<ul style="list-style-type: none"> Adult Single or Return (full fare) 	<ul style="list-style-type: none"> Free travel
ENCTS* Pass for disabled people	<ul style="list-style-type: none"> Concessionary Single or Return Free travel for Greater Manchester Concession Plus pass holders 	<ul style="list-style-type: none"> Free travel
CHILD aged under 5 Must be accompanied.	<ul style="list-style-type: none"> Free travel 	<ul style="list-style-type: none"> Free travel
CHILD aged 5-16 Children can pay child fares until the 31 August after their sixteenth birthday. From age 11 proof of age is required – igo pass recommended – otherwise an adult fare will apply.	<ul style="list-style-type: none"> Single or Return Season tickets 	<ul style="list-style-type: none"> Single or Return Day Travelcard Weekend Travelcard Season tickets
FAMILY A Family ticket is for a group travelling together of up to three children, aged up to 16, accompanied by either one or two adults.	<ul style="list-style-type: none"> Not available 	<ul style="list-style-type: none"> Family Return Family Day Travelcard Family Weekend Travelcard

*A pass for the English National Concessionary Travel Scheme, issued by TfGM.



For tram information phone Metrolink Customer Services on **0161 205 2000**, or visit www.metrolink.co.uk

For all information on public transport please phone **0161 244 1000**



Bye-laws and conditions of carriage

Before boarding the tram you must **touch in** at the smart reader or make sure you have a valid printed or mobile ticket. If you fail to produce on demand a valid ticket or a validated card or pass, you risk a standard fare of up to £100 and prosecution.

CCTV and body-worn cameras are in operation. 0161 205 2000 for further information.

- No smoking including electronic cigarettes on trams or platforms
- No eating or drinking alcohol on trams or platforms
- No bicycles on trams unless folded and fully covered
- No mobility scooters on trams unless displaying a valid Metrolink Mobility Scooter Permit
- No dogs allowed on trams except assistance dogs



Copies of bye-laws are available at www.metrolink.co.uk and on request from Metrolink Customer Services.